

Refund Policy

Approved: February 2010

Revised: August 18, 2021



POLICY STATEMENT: To encourage patrons to look for lost items, refunds will not be given for materials that are found that have already been paid for by the patron.

Troy-Miami County Public Library will not provide a refund for any item that a patron has lost. The library does not charge overdue fees and patrons are encouraged to look for their items—even past the due date—before paying for lost items.